

Newsletter sent courtesy of: _____

Company name: _____

Address: _____

Phone: _____

Website: _____

LEADING NEWS

Glass Recall Highlights Importance of AGSC and Its Members

A recent recall in the automotive glass industry is a good reminder why it is important to recommend Auto Glass Safety Council™ (AGSC) Registered Member Companies to your insureds with auto glass claims.

In February, a voluntary recall was issued for certain aftermarket replacement windshields sold for use in 2014-2018 Toyota Highlander vehicles. The voluntary recall was issued by Fujian Wanda Automobile Glass Industry. According to information from the National Highway Traffic Safety Administration, “the windshields have an attached wire harness that water may leak into, possibly causing damage to the vehicle’s Engine Control Module (ECM).”

So, how will a glass shop know if it has used any of these windshields? The current ANSI/AGSC/AGRSS™

A REGISTERED COMPANY OF THE

AUTO GLASS SAFETY COUNCIL™

Standard requires AGSC Registered Member Companies to show that they record identifiers and lot numbers for all glass and adhesives they use.

“It’s easy for an AGSC Registered Member to know if any

of their customers are riding around with a defective part and need to be notified,” says AGSC president Debra Levy. “The AGSC Standard requires the materials to be tracked and AGSC Registered Members undergo periodic third-party audits to make sure they are doing so.”

To locate an AGSC Registered Member Shop in your or your customers’ area, visit www.safewindshields.org. The website features a simple zip code lookup to help you find a shop in any area.

EVENT NEWS

Insurers’ CEU Forum Scheduled for San Diego in December



The Auto Glass Safety Council™ (AGSC) will hold an AGSC Insurers’ CEU Forum in San Diego in December. The forum will be held in conjunction with Glass Expo West™ ’19 at the Omni San Diego Hotel.

The Insurers’ CEU Forum will be held on Wednesday, December 4, from 9 a.m. to 12 p.m. It will be led by Joel Timmons of Profitable Glass Solutions. Insurance agents who attend will receive three credit hours for their participation in the forum.

The Insurers’ CEU Forum is free of charge and is open to all insurance agents, insurance company representatives and representatives of AGSC Registered Member Companies.

During the course, Timmons will teach attendees about the ANSI/AGSC/AGRSS™ Standard as well as the AGSC, AGSC Registered Member Companies, and how they work to ensure the safety of policyholders.

“We have offered our Insurers’ CEU Forum at several regional events in recent months with great success,” says Kathy Bimber, AGSC director of operations. “This is a great opportunity for insurance agents to learn about auto glass safety and earn CE credits without having to travel a great distance from home.”

Visit www.agsc.org/ceuforum for more information or to register for the San Diego AGSC Insurers’ CEU Forum.

COUNCIL NEWS

AGSC and NWRA Consolidation Takes Effect

The Auto Glass Safety Council™ (AGSC) and the National Windshield Repair Association (NWRA) recently consolidated into one organization, effective January 1, 2019. Though technically not a merger, NWRA has dissolved its association membership. Its standards and work products have been welcomed into the newly formed division of the AGSC.

The new, consolidated group includes a National Windshield Repair Division

(NWRD) for companies that solely repair, and do not replace, auto glass, as well as Registered Members that also repair. NWRD also has a Steering Committee of at least seven people, and of those, at least one will also serve on the AGSC board of directors.

The NWRD will appoint the chairpersons of all repair-related Standards as well as develop programs and services for repair.

AUTO GLASS
SAFETY COUNCIL™



COMMITTEE NEWS

AGSC Holds Spring Committee Meetings

The spring meetings of the Auto Glass Safety Council™ (AGSC) were held in March in Tampa, Fla. The meetings were the first in which the members of the former National Windshield Repair Association (NWRA) were incorporated into the AGSC.

Newly elected to the expanded board of directors was Linda Rollinson of Superior Auto Glass in Tampa..

“We are so pleased to have both repair and replacement in one tent and focused on safety,” said Troy Mason of Technaglass. Mason had sat on both boards of directors and served as president of the NWRA.

The three days of meetings began with a discussion around priorities for the windshield repair community. Integration of the NWRA standards into AGSC was discussed. It was followed by an intensive six-hour strategic planning session that developed priorities for AGSC for the next two to five years.

“The level of passion for AGSC, as well as the great ideas brought to this session, will mean a very active and results-oriented future,” said Jean Pero, AGSC vice president.

The board also voted to create two



A variety of AGSC committees held meetings in Tampa, Fla. in March.

new certification programs: one for customer service representatives and another for ADAS calibration providers.

The AGSC AGRSS™ Standards Committee also met and spent most of its time discussing the integration of ADAS calibration procedures for glass shops into the Standard.

“It’s a work in progress,” said AGSC AGRSS Standards Committee chair Bob Beranek of Auto Glass University. “Some of our members perform their

own calibrations, others send them out; we want the Standard to account for each method.”

The spring meeting concluded with an ADAS Committee meeting, which continued the discussion as well as talking about other ways to serve members and the new ADAS certification program that will be coming.

The committees will next meet during Auto Glass Week™, starting on September 3 in Indianapolis.

MEMBER NEWS

Insurers Eligible to Join AGSC

The Auto Glass Safety Council™ (AGSC) offers a category of membership specifically for insurers.

The membership category, "Automotive Casualty Insurance Companies," was designed for insurers that wish to show their support for AGSC and the important area of proper auto glass installations.

Automotive Casualty Insurance Company membership benefits include:



- The right to be listed on the AGSC web page under the separate Automotive Casualty Insurance Company Member listing;

- The right to be on AGSC committees;
- The right to use the AGSC Insurance Member logo;
- The right to discounts for AGSC products and services; and
- The opportunity to network with the top professionals in the auto glass industry.

The Automotive Casualty Insurance Company Membership annual dues are \$49 per year.

Visit <https://agsc.org/agsc-automotive-casualty-insurance-company-members/> for more information on becoming a member as an insurance company.

CERTIFICATION NEWS

AGSC Reaches More Than 3,000 Certified Techs

The number of certified Auto Glass Safety Council™ (AGSC) technicians has surpassed 3,000 for the first time. This includes technicians who are Qualified and Certified and those who have obtained their Master certifications.

AGSC Qualified Technicians are technicians who have passed the AGSC general technician certification test but do not work for AGSC Registered Member Companies. AGSC Certified Technicians are technicians who have passed the AGSC general technician certification test and who work for AGSC Registered Member Companies. AGSC Master technicians have passed the AGSC Master technician certification test and work for AGSC Registered Member Companies.



AGSC AGRSS™ Standards Committee chair Bob Beranek leads AGSC certification courses throughout the year.

"We congratulate all of the technicians who have chosen to set themselves apart from others by pursuing their certifications with AGSC," says Vincent Lamarco, director of certifi-

cations for AGSC.

"Likewise, we celebrate this milestone, which is great not only for the AGSC, but also for the industry at large and the driving public," says Lamarco. ■



FOLLOW US!

The Auto Glass Safety Council™ is on Twitter, Facebook and LinkedIn. Be sure to follow us on Twitter @AutoGlassSafety; "like" us on Facebook by searching for "Auto Glass Safety Council;" and connect with the Auto Glass Safety Council on LinkedIn.

