

## AGSC Member Meeting & Insurance Day - Tuesday, October 3

Start	End	Title	Speaker	Description
7:30 a.m.	8:30 a.m.	Networking Breakfast	None	Come meet your fellow AGSC member companies and grab some coffee and continental breakfast too
8:30 a.m.	8:45 a.m.	Welcome	Brown	Gain a warm welcome and overview of both the AGSC program today and Auto Glass Week from event chair, Peter Brown of Tiny and Sons.
8:45 a.m.	9:00 a.m.	Ten New Takeaways from AGSC	Levy	AGSC has been quite busy this year with tons of new projects and programs. You'll learn about all what's new--and what's coming too.
9:00 a.m.	9:45 a.m.	Using AGSC Effectively	Cannon, Schenian	An annual update on how member companies are using AGSC effectively to advance safety and increase their own sales. This practical roll-up-your sleeves session will give you tools to use at home.
9:45 a.m.	10:00 a.m.	Break	None	Time for coffee and check of the phones
10:00 a.m.	10:30 a.m.	Standards Updates Including ADAS	Beranek, Becker, Ives	ADAS technology is a game changer that has swept in like a sudden storm. This session will review how AGSC is working to help members adapt. The new Standards language, as well as what some companies are doing and the legal implications of ADAS will all be discussed.
10:30 a.m.	10:45 a.m.	Auditors Update	Ouellette	AGSC chief auditor Penny Ouellette of Orion Registrar Inc. will provide an update on shop compliance, common areas of non-compliance needing corrective action and more.
10:45 a.m.	11:00 a.m.	Education Committee Update	Olive	As a follow-up to Penny Ouellette's update on common areas of non-compliance, Education Committee chair Jeff Olive will speak to the importance of record keeping by the shops and will provide an update on the AGSC technician certification program.
11:00 a.m.	11:15 a.m.	Glass.com Tool for AGSC Shops	Snow	There's a new tool for AGSC shops that help them increase their presence and gain more potential customers. Glass.com manager Daniel Snow will explain the features of this program and how you can use it.
11:15 a.m.	11:30 AM	Break	None	Move to lunch and departure time for golfers
11:30 a.m.	12:30 p.m.	Lunch with Insurance Forum	None	Enjoy a great lunch with insurers arriving for the afternoon's insurance session
12:30 p.m.	3:30 p.m.	Insurance Forum	Joel Timmons	This session explains what AGSC is and does and the importance of auto glass safety in vehicles. This session provides Insurance CEUs in six states as well as providing AGSC CEUs for the technician certification program